ANNUAL REPORT
Student Grievance Redressal Committee (SGRC)
Government Degree College Sainj, Kullu (H.P.)
Academic Session 2025–2026

During the academic session 2025-2026, the student Grievance Redressal Committee (SGRC) was constituted with the following members:

Committee Members

- Ms. Nisha Negi – Convener
- Dr. Kavita Katoch – Member
- AP Hoshiar Chand – Member
- AP Prem Negi – Member
- Dr. Vandana Arya – Member
- Dabe Ram (B. A. III) – Student Nominee

Committee Meetings and Activities

First Meeting (17th July 2025)

The first meeting of the SGRC was convened on 17th July 2025. During the meeting, it was resolved that an Induction Programme for students would be organized on 24th July 2025 to familiarize them with the objectives and functioning of the committee.

In the same meeting, Mr. Dabe Ram, student of B.A. III Year, was nominated as the Student Nominee for the academic session 2025–2026.

Induction Programme (24th July 2025)

The Student Grievance Redressal Committee organized an Induction Programme on 24th July 2025 for the students of the college. During the programme, students were introduced to the committee members and informed about the objectives, functions, and grievance redressal mechanism of the Cell. They were also apprised of the modes of lodging grievances, including direct and anonymous complaint submission methods. Students were assured that all grievances would be addressed with confidentiality, fairness, and within a stipulated timeframe. The programme witnessed the participation of 45 students and 05 faculty members.

Action Taken on Student Grievances

Grievances Received in September 2025

- On 27th September 2025, the complaint box was opened in the presence of all committee members. Two grievances were received regarding scarcity of water and washroom facilities, along with a request for air-conditioning facilities on the campus.
- The matter was reviewed by the college administration on 8th October 2025. The irregular water supply was attributed to electricity fluctuations resulting in non- functioning of motor following monsoon-related disruptions, while the request for air-conditioning facilities could not be accommodated due to infrastructural and financial constraints.

Grievances Received in October 2025

- A student grievance was received on 31st October 2025 regarding prior intimation about suspended classes and faculty absence.
- The committee examined the matter and instructed all faculty members to ensure timely communication with students through subject WhatsApp groups or other suitable communication channels such as class representatives, in cases where scheduled classes could not be conducted due to unavoidable circumstances.

Grievances Received in Nov. 2025

- On 29th November 2025, students submitted a grievance regarding inadequate heating arrangements in the college library during the winter season.
- The matter was placed before the chair, following which one pillar heater was installed in the library for the convenience of students.

Grievances Received in December 2025

- During the subsequent review of the complaint box in December 2025, no additional grievances were received.

Grievances Received in Feb. 2026

- A grievance received on 28th February 2026 requested that students be provided access to the college Wi-Fi facility.
- The committee reviewed the matter and informed students that the college was already Wi-Fi enabled for official administrative work and smart classroom activities. However, owing to network load and infrastructural limitations, it was not feasible at present to extend the facility for general student use. The grievance was accordingly addressed.

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Grievances Received in March 2026

- On 28th March 2026, students raised concerns regarding electricity supply and ventilation facilities in classrooms.
- The committee clarified that ceiling fans had already been installed in classrooms and that exhaust fans had additionally been installed in Rooms No. 4 and 5 to improve ventilation.
- The issue related to electricity supply was found to be beyond the administrative jurisdiction of the college, as it pertained to the general power supply in the area. The grievance was examined and resolved to the extent possible by the institution.

Grievances Received in April and May 2026

- During the months of April and May 2026, the complaint box was reviewed and no grievances were received from students.

The Student Grievance Redressal Committee (SGRC), Government Degree College Sainj, remained committed throughout the academic session 2025–2026 to ensuring a fair, transparent, and responsive grievance redressal mechanism within the institution. The committee addressed student grievances with promptness and sensitivity, thereby contributing towards the maintenance of a healthy academic environment and strengthening communication between students and the college administration.

Submitted by:

Ms. Nisha Negi
Convener
SGRC

Submitted to:

Dr. Sujata
Principal
GDC Sainj